Hi Laura,

I am writing on behalf of Discord. If you are able to share the server information and link with me, I will flag directly for Discord’s Trust & Safety team to ensure it informs any existing investigations. Please see the below statement which you can attribute to a Discord spokesperson:

We have a zero-tolerance policy against hate or violent extremism and we take action when we become aware of it, including banning users, shutting down servers, and engaging with authorities when appropriate.

One of Discord’s highest priorities is to ensure a safe experience for our communities, and we are continuously investing in our Safety capabilities. Our dedicated Safety team uses a mix of proactive and reactive tools to keep activity that violates our policies off the service, including advanced technology like machine learning models, empowering and equipping community moderators to uphold our policies, and providing in-service reporting mechanisms. They also proactively take additional measures based on wider platform trends or intelligence they receive.

Any type of content or activity that endangers or sexualizes children is appalling, unacceptable, and has no place on Discord or society. We work relentlessly to keep bad actors off our service and we take the safety of all Discord users, especially our younger users, incredibly seriously.

For more detailed information about our safety efforts, please see this blog.

From: press@discordapp.com <press@discordapp.com> On Behalf Of Laura Scofield
Sent: Friday, April 14, 2023 8:30 AM
To: press@discord.com
Subject: Re: Questions about extremist content on Discord Brazil

You don’t often get email from [redacted] Learn why this is important

Good morning,

I have one more question to Discord.

8. How many moderators who speak Portuguese does Discord have?

Thanks for the attention.