

Hi folks,

I wanted to address this issue and clarify a few points:

1. Regarding a former employee (2013-2018) who later became a director of Brasil Paralelo, we want to reiterate that, by law, we don't comment on any employee or former employee's personal issues and background. Nubank has mechanisms and protocols in place to evaluate employee behavior, and we do not tolerate any illegal activity or breach of our code of conduct.
2. @cris posted a thank you note to the organizers of a book launch event. This social media post in no way violates our Code of Conduct. It did not endorse any content or point of view. We would like to reiterate that Cris does not have any partnership with the organizers of this event nor does Nubank sponsor or endorse any of these organizations.
3. Nubank, as you know, maintains a strictly apolitical position and does not adopt religious or political party positions, nor does it contribute directly or indirectly to political parties or movements. Per our Code of Conduct, at an individual level: "We respect freedom of expression, as well as the political and religious associations of our employees." Likewise, we expect all employees to adhere to our Code of Conduct, which promotes human rights, upholds high ethical standards, and rejects any kind of discrimination and harassment.

Thank you for your support and leadership.

Important note: We have a team monitoring and taking appropriate action regarding this speculative cycle of posts online, but we'd like to emphasize the importance of not interacting with this type of content. If you come across any viral or unfavorable content, please follow these guidelines. In summary:

Do not interact nor replicate to avoid amplification

Report viral content on #social-media-br

Report fake news via Fake for Us

If you are approached by the media, please redirect to [press@nubank.com](mailto:press@nubank.com).

Youssef Lahrech